

*Owned and Operated by
Firefighter/Paramedics*

Do You Need Medical Help at Home?

As professional firefighters and paramedics, we saw a need to help seniors live safely at home.

We founded a non-medical home care company in 2009 that grew to become one of the largest private duty home care agencies in Michigan - serving over 600 clients since its inception.

Caring for seniors isn't just our business... *it's who we are*

This invaluable experience was the foundation that led us to invest in a home health agency, 1st Call Home Healthcare.

Our mission is to apply the same business philosophy to medical based home care: exceptional customer service and professional, caring staff.



Owners: Mike, Jason and Bob

A Patient and Family Guide
to Medicare's Home Health
Care Benefit

Medicare



1st CALL



Home Healthcare

Macomb (586) 307-6298

Oakland (248) 712-4854

Wayne (313) 334-3899

Fax (888) 604-6233

Email referrals@3firefighters.com

The Medicare Home Health Care Benefit Medicare

Do you qualify?

If your medical illness or physical limitation makes it difficult for you to leave home without assistance, you are most likely qualified for Medicare home health care which includes nurse visits, physical therapy, occupational therapy, speech therapy, medical social worker, psychiatric care (Dementia), and more.

For more information visit www.medicare.gov/Pubs/pdf/10969.pdf

Can you choose your home care agency?

Medicare explicitly states that the patient has the right to make the final decision on which home care agency to use. The only requirement is that the agency must be Medicare certified.

1st Call Home Healthcare is Medicare Certified and has been given the Gold Standard Accreditation by the Joint Commission. You do not have to accept a hospital owned or doctor affiliated home care agency.

When is home care covered?

Most patients (and many doctors) believe that Medicare only covers home health visits after surgery or a hospital/rehab stay. This is not true. Home health care is also designed to keep patients safe at home and from being admitted in the first place - even if you have not had a recent hospital stay.

How do I get enrolled for home care with 1st Call?

Simply call our office and speak with our intake coordinator so we can gather the necessary information. A Registered Nurse will visit you typically within 48 hours to complete a full assessment for your home care needs and then coordinate a home care plan with your doctor to begin your program.

We provide a complimentary in-home assessment and then contact your doctor to approve and coordinate a home care plan.



*Serving Macomb, Oakland and
Wayne Counties*

www.3firefighters.com

44 1st Street, Mount Clemens, MI 48043
Fax (888) 604-6233