

Our Services are 100% Covered by Medicare and Medicare Advantage

Medicare covers home health care if you have a medical condition or physical limitation that prevents you from leaving your home safely without assistance.

A member of our nursing staff can provide a complimentary assessment and even contact your doctor on your behalf to help with your specific needs. A short phone call with our intake coordinator is all that's needed and we will handle the rest.

Insurances Accepted as of January 2019

Medicare • Medicare Advantage Plans

All BCBSM/BCN

Medicare Plus Blue

BCBSM Messa

Blue Care Network HMO/POS

Blue Care Network PPO

Blue Care Network Medicare Advantage

BCBSM Commercial

BCBSM Federal Employee Program

McLaren Plans Including

McLaren Medicaid • McLaren HMO

McLaren Health Advantage • McLaren Medicare

Humana Medicare Advantage

Patient must have out-of-network coverage

All Auto Insurances

Veterans Adm. VA

Worker's Compensation Insurance Co.

Northwood • Homelink • OneCall

Find us on Allscripts under
1st Call (not First Call)

Owned and Operated by Firefighter/Paramedics



As professional firefighters and paramedics, we saw a need to help seniors live and recover from illness or injury safely at home.

We founded a non-medical home care company in 2009 that grew to become one of the largest private duty home care agencies in Michigan - serving over 1,000 clients since its inception.



Owners: Mike, Jason and Bob

Caring for seniors isn't just our business...

it's who we are

This invaluable experience was the foundation that led us to invest in a home health agency, 1st Call Home Healthcare.

Our mission is to apply the same business philosophy to medical based home care: exceptional customer service and professional, caring staff.

1st CALL



Home Healthcare

A Home Health and Rehab Agency Owned and Operated by Firefighter/Paramedics



Owners: Mike, Jason and Bob

Providing professional in-home medical services to homebound patients with high acuity needs

1st Call Staff

- Registered Nurses
- Occupational Therapists
- Physical Therapists
- Speech Therapists
- Medical Social Workers
- Certified Wound Care Specialists
- Home Health Aides
- Registered Dietitians

Patients We Serve (any recovery at home)

- Surgical Recovery
- Cardiac and Stroke
- Hip and Joint Replacement
- Wound / Pressure Ulcer
- Parkinson's Disease
- Multiple Sclerosis
- Arthritis and Joint Pain
- Cancer / Blood Disorders
- Uncontrolled Diabetes
- Uncontrolled Blood Pressure



Home Healthcare

1-800-908-3890

Fax (888) 604-6233

Email referrals@3firefighters.com

www.3firefighters.com



We are a Joint Commission Accredited and Medicare Certified Agency

Serving Southeast Michigan and Thumb Area



Home Healthcare

www.3firefighters.com

What You Can Expect from 1st Call Home Healthcare...

Home Health Services

- DME Coordination
- Skilled Nursing
- Physical Therapy
- Speech and Language Therapy
- Occupational Therapy
- Certified Home Health Aides
- Medical Social Work
- Accredited Wound Care
- Registered Dietitians
- Coordination of RX Medications

Preventing Rehospitalization

Our staff is trained in hospital and facility transition care. We provide services designed to prevent hospital readmission.

Studies show a 30% reduction in readmission rates if these 4 areas are addressed:

1. Medication compliance
2. Physician follow up
3. Chronic illness monitoring
4. Fall prevention

Rehabilitation

Orthopedic

- Knee Replacement
- Hip Replacement
- Bone Fractures

Cardiac

- Congestive Heart Failure
- Pacemaker
- Post Heart Surgery
- Coronary Artery Disease

Cardiopulmonary

- Cardiovascular Disease
- Pulmonary Disease
- COPD

Patient Education

We provide home management education for the patient, family and caregivers for cardiac disease, diabetes, pulmonary disease and other chronic illnesses.

Certified Home Health Aides

Assistance with patient's personal care needs to help with activities of daily living after a surgery or sudden illness.

Non-Medical Services

provided by our private
duty company

- Companionship
- Light Housework
- Dressing Assistance
- Incontinence Care
- Meal Preparation
- Bathing and Hygiene
- Medication Reminders
- Transportation and Errands
- Transfers and Fall Prevention
- Alzheimers and Dementia Care



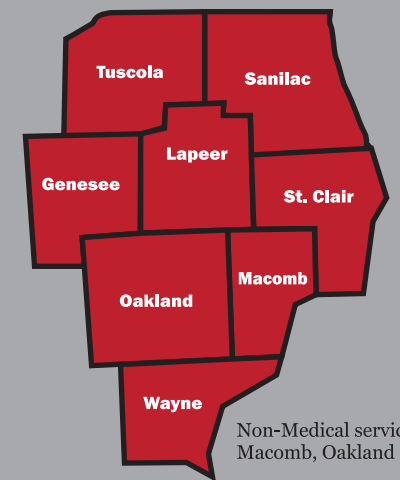
1-800-377-4544

www.preferhome.com

Rate Schedule

Service rates can be estimated with your initial phone call to our office. The final rate will be determined after our free personalized assessment is performed.

Coverage Area



Non-Medical services available in
Macomb, Oakland and Wayne



Home Healthcare

Home Health
Experience Since 1993

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